



PATIENT PPG MEETING

7TH DECEMBER 2021

APOLOGIES 2 MEMBER

ATTENDEES 7 MEMBERS

INCLUDING JENNY BAILEY AND JENNY ATKINSON CHAIRPERSONS

STAFF ANGELA INCE (PRACTICE MANAGER).

AGENDA

1 Welcome

2 Minutes

3 Matters arising

4 Practice Managers report

AOB

1 Jenny Bailey welcomed everyone to the meeting.

2 Meetings were agreed and signed off.

3 It was agreed going forward that the minutes would be sent to all members by email so all members could view the minutes first. Practice Manager will send as a document as some members were unable to open the attachment. Minutes will then go on the website after they had been signed off by the members. Jenny will also send to the Practice Manager an updated list of email addresses for the practice to send the minutes too.

4 The Practice Manager updated the members on the changes within the practice since the last meeting. Regarding flu uptake all the 900 under 50 flus had now been used with a very good uptake. In regard to the over 65's there had been a supply delay which caused the vaccines to be more than a month later than usual. The practice had ordered 3200 flus but as of middle of December only half of these had been used. Patients had been contacted by telephone, text message on the website and adverts in the surgery but the uptake within the practice had been lower than previous years.

The COVID clinics remained busy with circa 70% of the eligible population having received the booster. The clinics were also for any patient within the area, not just patients registered at the practice.

There had been a further 3 staff members due to start in reception roles in January and the practice was still looking to employ 2 new salaried GP's. A previous GP that was a locum was also looking to start sessions back up again in the new year.

The new skin clinics were working well and additional appointments may be added in the new year if required.

AOB

Practice Manager will arrange for Ryan our ECP who is the new member of staff involved in our admission avoidance and care for recently discharged from hospital patients to speak to the members as this is a new role introduced by the practice.

NEXT MEETING FEB 16TH 3PM KENT ELMS

