



# EastwoodGroupPractice

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## **STATEMENT**

We are constantly exploring how we can offer the most efficient and effective care to our patients. No decision has yet been made to close this single site down.

We would like to reassure the circa 4000 patients, that regularly use the small, converted bungalow at 346 Rayleigh Road, that their views of our patients are important in helping us to consider the impact of these proposed changes.

Patients would continue to see the same staff that they already do now, from doctors, receptionists, nurses, and other clinical professionals.

We already operate as one GP practice with our staff and clinicians moving across our three buildings. We believe that these changes could help to improve access to our services for our patients who already use our two other large purpose-built modern NHS Health Facility sites.

## **BACKGROUND**

The Kent Elms site is less than 1 mile away, situated on the same Rayleigh Road and is purpose built with modern NHS facilities, including excellent access via a large carpark (that is free) with a lift.

It takes a few minutes to get to by bus, 2-3 minutes by car and is roughly 15-minute walk away.

The site in question is old and antiquated, it is a small, converted bungalow with limited available clinical space and a very small waiting area.

There is very limited capability to be able to modernise to the desired standards of modern-day NHS facilities that we would ideally want for our patients and staff.

Access to the bungalow can prove challenging, due to the driveway slope it is situated on. The local car park now charges to park there, which has been a source of discomfort for our patients.

We have always operated as one GP Practice already with our staff currently spread with clinicians moving across the 3 current buildings in use.

All our patients have always been free to access any of our closely situated sites and have done so for many years.

The majority of our patient's population already access the 2 other purpose-built sites situated at the Belfair's or Kent Elms locations and so would likely experience very little inconvenience; however, we want to listen to our patients to understand more.

It can improve continuity for patients to see our clinical staff who will be focussed across 2 sites rather than having to be spread in a more fragmented way across 3 sites.

The views of our patients are important for us to consider these proposed changes we are seeking consultation from our public to consider these proposals.

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